



Overview of Developmental Services Ontario Hamilton-Niagara Region

Presentation to HISST

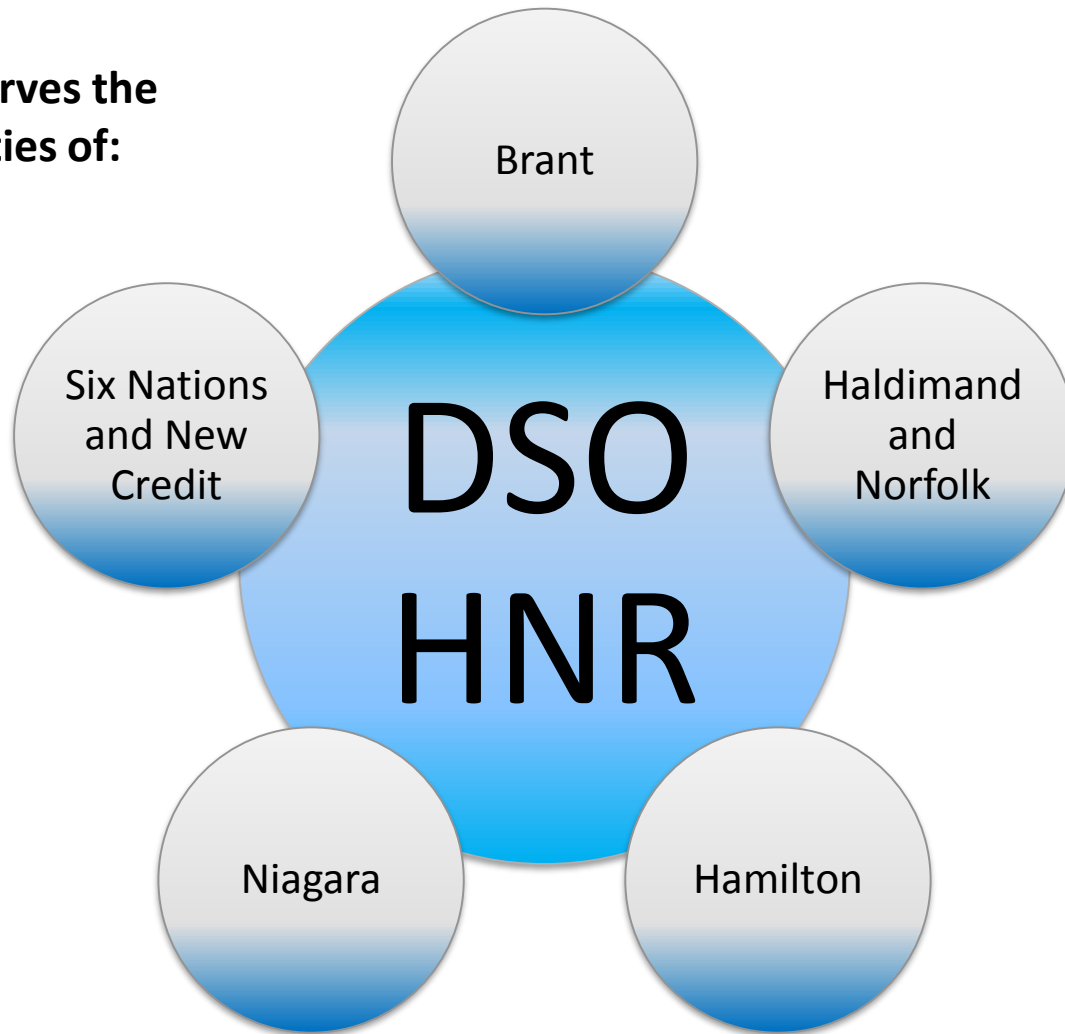
January 30th, 2018

DSO Hamilton-Niagara Region

Supporting access to services for adults with developmental disabilities

- DSO HNR is administered by Contact Hamilton
- 9 DSOs across Ontario opened their doors July 1, 2011
- Governed by SIPPDA* and regulations such as Quality Assurance Measures

**DSO HNR Serves the
Communities of:**



**Satellite offices
are co-located
with local
Contact
Agencies for
Children's and
Developmental
Services**

DSO Key Functions

- Provide information about available services and access process
- Confirm eligibility
- Administer the Provincial Application Package
 - Update the application package as needs change
- Make service recommendations
- Service Connections
 - Make referrals to available MCSS funded services and supports
 - Register people for services where there are waiting lists
 - Link people to community based services
- Support system planning

Eligibility Confirmation

- Person must meet all eligibility criteria (prescribed process):
 - Cognitive criteria
 - Adaptive functioning criteria
 - Age of onset
 - Residency
- Must collect all required documentation with informed consent :
 - Psychological assessment or report AND
 - Proof of age, Ontario residency and Canadian citizenship
- Can refer to Twin Lakes Clinical Services if report is unclear or psychological is not available

Eligibility Process

- Person is advised in writing of outcome of eligibility confirmation process
- Person that meets criteria is deemed eligible and a DSO Assessor will complete the application package with them
- If person is deemed ineligible they have the ability to request a review of the decision if they wish

Eligibility Review

- This is not a review of the clinical diagnosis, but a review to ensure the process was fair, equitable and all information was considered
- Up to three levels of review; progressive; 3rd level is final



The Application Package

- Can be completed as early as 16 years of age; this allows for transition and system planning
- 2 interviews with the individual and at least one other person from that person's support network
- **ADSS** (Application for Developmental Services and Supports) and **SIS** (Supports Intensity Scale)
- Each interviews is approximately 2 hours
- Reassess **if needs change significantly**

Role of the Access Coordinators

- **Provides Service recommendations** to individual and support network
 - Social, natural, community, MCSS-funded – all that apply
- **Referrals** are made to MCSS Funded services:
 - Behaviour, Clinical, APSW, Intensive Case Management, Dual Diagnosis Justice Case Management and Family Support referrals
 - Residential e.g. Group living, Supported Independent Living and Family Home
 - Passport, Day Support and Respite (In and Out of home)
- Links to community problem solving (if required)

We're Here to Help

- DSO HNR websites:

www.contacthamilton.com

- Provincial DSO website:

www.dsontario.ca

- Toll free telephone number: 1-877-376-4674
- Toll free fax number: 1-844-777-6663
- TTY number: 905-667-0672

